

Medical Specialists of Fairfield, LLC.

PATIENT SATISFACTION SURVEY

We would like to know how we're doing. Please fill out this short survey in order for us to continue providing exceptional care to our patients and families. All responses will be kept confidential.

Question	Excellent	Very Good	Fair	Poor	N/A
Ease of making appointments by phone					
Appointment available within a reasonable amount of time					
Getting after-hours care when needed					
The efficiency of our check-in process					
Waiting time in the reception area					
Waiting time in the exam room					
The courtesy of the person who took your call					
The friendliness and courtesy of the receptionist					
The caring and concern of our nurses/medical assistants					
The professionalism of our staff					
Your phone calls answered promptly					
Your test results reported in a reasonable amount of time					
Our ability to return your calls in a timely manner					
The appearance of our office					

Would you recommend our practice to family or friends? Yes No

If no, please tell us why: _____

What could we have done differently to improve our service to you? _____

